

What Is the Cost Associated With the Programs?

Groups within the Zoo-Museum District of St. Louis City and County receive discounted pricing on some programs. Please note: all programs require full payment to be received before the program date.

30 minute programs

\$80 per program (Zoo-Museum District)

\$95 per program (outside Zoo-Museum District)

Note: A minimum of two 30-minute programs, back to back, are required to be scheduled. See class descriptions for which programs are available in a 30 minute format.

45 minute programs

\$160 for the first program, \$120 per program for any additional 45 minute programs scheduled for the same visit (Zoo-Museum District)

\$200 for the first program, \$150 per program for any additional 45 minute programs scheduled for the same visit (outside Zoo-Museum District)

Assembly programs

\$450 (Zoo-Museum District)

\$525 (outside Zoo-Museum District)

Booth programs

\$160 for the first hour (Zoo-Museum District)

\$200 for the first hour (outside Zoo-Museum District)

Each additional half hour will be \$80.

Video conference programs

\$160, plus connection costs if applicable (Zoo-Museum District and outside the district)

Payment

For groups scheduling at least 8 weeks in advance, an invoice will be sent promptly. Full payment is due 30 days from invoice date. **If your payment is not received within 30 days, your program will be cancelled.** For groups scheduling with less than 8 weeks' notice, with a minimum of 4 weeks' notice, full credit card payment is required at the time of scheduling. Your reservation is not confirmed until complete payment is received. We are unable to schedule programs with less than four weeks' notice.

Cancellations/Refunds

Please notify the Education Department at (314) 646-4544 or the Outreach Coordinator at (314) 646-4754 *immediately* if you need to cancel. Another group may be able to take your place.

Refunds

Four Weeks Prior to Program:

A full refund will be issued minus a \$5 cancellation fee if you notify the Education Department four weeks prior to your program. There is a \$5 cancellation fee per program.

Two Weeks Prior to Program:

You are entitled to a 50% program fee refund if you notify the Education Department two - four weeks prior to your program date.

Less than Two Weeks Prior to Program:

There is no refund for groups that cancel with less than two weeks' notice.

Please note: *In the event that your school and/or the Zoo is closed the day of your program due to weather, we will try to reschedule your program or issue a full refund.*

Transfers

Program transfers may be requested based on our ability to reschedule you. Transfers are determined by space availability. A \$5 transfer fee will be charged per program for the first transfer date. A \$10 transfer fee will be charged for additional transfers. Transfer fees must be paid with credit card at the time requested. We cannot accommodate same day or next day transfers.